

REDEMPTION TERMS AND CONDITIONS

換領條款及細則

1. 登記日期 Registration period:
即日至 2025 年 11 月 2 日。
From now till 2 Nov, 2025
2. 試食禮包數量有限，先到先得，換完即止。
Quota applies on sample kit, first-served basis while stocks last.
3. 若個別或所有禮品換罄後，有關換領活動即時終止，恕不另行通知。
If individual or all gifts are no longer available, the relevant redemption activities will be terminated immediately without prior notice.
4. 寵物主人必須先於網上登記，方可合資格換領 Royal Canin 試食禮盒。每位顧客只可登記一次。
Pet owners are required to register online to redeem the sample kit. Each pet owner can register once only.
5. 寵物主人必須親自到換領處換領禮品。
Pet owner must redeem the gift in person.
6. 每個有效換領 SMS 只可用作換領乙次。
Each eligible original redemption SMS will entitle one redemption only.
7. 所有試食禮盒均不可轉售、不能兌換現金或換成其他禮品，並不設退換。
All redeemed sample kits are not for sale, non-exchangeable for cash and/or other gifts, and are non-returnable.
8. 如有任何爭議，Royal Canin 保留最終決定權。
In case of any disputes, the decision of Royal Canin shall be final.