



「Pet Health Dining Box」活動以及 ROYAL CANIN® Royal Canin Club 條款及細則

「Pet Health Dining Box」活動

1. 「Pet Health Dining Box」活動（以下簡稱「活動」）由 Royal Canin Hong Kong Limited 主辦（以下簡稱「主辦方」），並全權負責活動的執行及管理。
2. 活動將受此等條款及細則以及活動詳情（統稱為「條款及細則」）約束。每位參加者同意已閱讀並理解此等條款及細則，並同意就參加活動受此等條款及細則約束。
3. 活動將於 2023 年 11 月 20 日開始，直至 2023 年 12 月 3 日下午 11 時 59 分結束。任何於活動時期以外時間提交的內容將不獲受理。
4. 參加者必須填寫登記表格，並確保所填寫的寵物資料準確無誤。所提交的資料經主辦方確認準確完整，主辦方便會根據參加者填寫的寵物資料決定 Pet Health Dining Box（以下簡稱「禮盒」）內提供之產品。
5. 合資格參加者於參加活動時登記為 Royal Canin Club 會員，非 Royal Canin Club 會員填寫表格後將自動登記為 Royal Canin Club 會員。
6. 每位參加者只可參加活動一次。
7. 此活動共有 200 個名額，名額有限，先到先得，送完即止。
8. 禮盒將於 2023 年 12 月 21 日或之前以郵寄方式寄送至登記的香港本地郵寄地址，郵寄費用由主辦方負責。參加者填寫的資料須準確無誤，如主辦方無法寄送到參加者填寫的郵寄地址，主辦方有權取消該申請資格並不作另行通知。
9. 所有提交的個人資料必須準確及完整，如主辦方發現資料有誤，主辦方可要求提供證明以作核實。主辦方保留隨時核實任何申請資格之有效性，以及取消任何不符合此等條款及細則及影響活動過程之申請資格的權利並不作另行通知。
10. 禮盒
 - a. 於活動期間內填寫登記表格並確保所填寫的寵物資料準確無誤後，首 200 位參加者可獲得 Pet Health Dining Box 禮盒乙個。

- b. 禮盒內包括有由主辦方根據參加者所填寫的寵物資料而決定向寵物提供的零售寵物糧 (不包括獸醫產品系列) 及電子量匙乙個。
- c. 禮盒只適用於合資格參加者，禮盒不得轉讓、交換、兌換現金、退還或其他用途。
- d. 參加者須承擔因禮盒而所需支付之一切額外費用，包括因領取及使用禮盒時所產生之費用。
- e. 收到禮盒的參加者，再於 2023 年 12 月 29 日或之前完成以下額外步驟，最有心思的其中兩位參加者 (包括一位貓主及一位狗主) 有機會獲得 1 年免費 Royal Canin 零售寵物糧 (不包括獸醫產品系列):
 - 步驟 1: 為禮盒及寵物拍攝照片/影片;
 - 步驟 2: 把 Instagram 帳戶設定為「公開」;
 - 步驟 3: 於 Instagram 帖文分享禮盒及寵物的照片/影片，加入主題標籤 (hashtag) 「#RoyalCaninHK, #真正的寵源自於懂」及標註 (tag) 「@royalcaninhk」

11. 主辦方的決定為最終決定，所有異議或申訴將不獲受理。
12. 主辦方、其相關機構及與本次比賽相關之公司對獎品於運送途中所引致的遺失或損毀概不承擔任何責任。
13. 主辦方在評選得獎者時，並不涉及任何機率因素。優勝者將由評審團選出，評審團由 Royal Canin Hong Kong Limited 的評審組成。
14. 根據適用的法律及規定，主辦方可隨時自行決定修改、撤銷或廢除此等條款及細則，恕不另行通知。
15. 若由於任何原因導致活動的任何方面無法按計劃進行，包括受電腦病毒感染、網絡故障、錯誤、篡改、未經授權的干預、欺詐、技術故障或任何超出主辦方控制的原因而破壞或影響活動的管理、安全、公平、完整性或妥善進行，主辦方保留自行決定取消、終止、修改或暫停活動或視任何受影響的參賽內容為無效之權利。
16. 主辦方保留自動取消不完整、難以辨認、損毀或延誤的活動內容或活動內容的真確性受到質疑的申請資格之權利。
17. 若主辦方基於任何原因合理認為任何提交的申請內容、物品或資料為不適當的 (包括但不限於淫穢、非法或其他不適當的書面及/或照片及/或影片內容)，相關參加者將被取消申請資格。
18. 若主辦方基於合理理由相信所選定的參加者違反了此等條款及細則之任何部

分，主辦方保留選擇另一替代參加者之權利。

19. 參加者同意受主辦方的決定所約束。
20. 於符合資格換取禮盒前，主辦方可能在活動期間之任何時間要求參加者核實他們在活動中的任何一個或所有登記內容，或提供更多資料讓主辦方驗證參加者的登記內容。
21. 參與活動及接受此條款及細則即表示允許主辦方及其代理機構以及 **Royal Canin Hong Kong** 使用相關參加者的姓名、個人資料及/或照片作宣傳、廣告及/或交易用途，而無須作出補償、通知或獲得批准。
22. 接受任何禮盒將被視為每位參加者豁免及免除主辦方承擔由以下原因引起或與之有關的任何性質之任何及所有責任、索賠、要求、訴訟原因及/或參加者遭受之損害，不論是已知或是未知的：(i) 活動，(ii) 參加者（及/或其同伴及/或寵物）因使用及或享用禮盒而遭受人身傷害及/或財產損失、盜竊或損失，及/或 (iii) 與活動、禮盒及/或使用或享用禮盒相關之任何稅務責任。
23. 主辦方保留最終修改、變更、活動解釋及取消本活動之權利而毋須事前通知，主辦方對於任何修改、取消及終止概不承擔任何責任，若有任何相關異動，主辦方將透過網站公告，恕不另行通知。
24. 主辦方對任何因技術問題或互聯網及/或網站網路擠塞所引起的任何錯誤、遺漏、中斷、刪減、缺陷、操作或傳送延誤、通訊線路故障、盜竊或破壞、未經授權之登錄或更改用戶或會員通訊，或任何電話網絡或線路、電腦網上系統、伺服器或供應商、電腦設備、軟件、電子郵件或播放器故障之問題或技術性異常概不承擔任何責任。

ROYAL CANIN® Royal Canin Club

ROYAL CANIN® Royal Canin Club (「本會」) 為已登記的寵物主人提供關於寵物健康、營養以及我們最新推廣和活動之最新資訊及建議。進行登記即表示您接受以下條款及細則。

1. 本會是一個給予符合條款 2 所列資格要求的貓犬主人參與之會員計劃。您可透過 <https://www.royalcaninhk.formsvcs.com/clubhk> 或其他由 Royal Canin 持有之推廣網址連結登記成為本會會員。會籍僅於完成登記後生效。
2. 根據我們的標準條款及細則，本會會籍僅開放予：
 - 1. 年滿 18 歲之人士；及
 - 2. 香港居民，並以一人一個賬戶為原則。
3. Royal Canin 保留一切決定駁回本會會籍之權利。
4. Royal Canin 保留隨時以任何理由決定修改或結束本會之權利。
5. 您所提供的所有個人資料必須正確無誤，如有任何更改，您亦具有通知 Royal Canin 之責任(請發送電郵至 info.hk@royalcanin.com)。您同意 Royal Canin 無須為因資料遺漏或錯誤或其他類似問題所造成的任何損失承擔責任。
6. 本會會籍不可轉讓，並僅供登記之會員使用。
7. 會員如欲終止其會籍，可透過發送電郵至 info.hk@royalcanin.com 向 Royal Canin 提出註銷其賬戶，電郵主題請列明「註銷我的 ROYAL CANIN 賬戶」。
8. 於我們發送之任何電郵內，您可點擊所提供的取消訂閱連結以選擇不接收我們的任何或所有資訊。
9. 本會不容許一切濫用或誤用行為，Royal Canin 保留隨時以任何理由決定取消、駁回、拒絕、撤銷或暫停任何本會會籍之權利。
10. 如欲與我們聯絡，或有任何疑問，請前往 https://www.royalcanin.com/hk/en_hk/contact-us 填妥網上聯絡表格，或發送電郵至 info.hk@royalcanin.com。

私隱政策

11. ROYAL CANIN® (Royal Canin、我們或我們的) 透過此登記表格收集您的個人資料。您可透過 Mars 私隱聲明(<https://www.mars.com/privacy>)得知 Mars Petcare 及其附屬公司(<https://www.mars.com/made-by-mars>)如何收集及處理您的資料、聯絡我們提出私隱相關問題以及行使您的個人資料權利。



“Pet Health Dining Box” Campaign And

ROYAL CANIN® Royal Canin Club

TERMS AND CONDITIONS

“Pet Health Dining Box” Campaign – Terms & Conditions

1. The “Pet Health Dining Box” Campaign (hereinafter referred to as the “Campaign”) is organized by Royal Canin Hong Kong Limited. (hereinafter referred to as the “Organizer”), which is solely responsible for the execution and management of the Campaign.
2. This Campaign will be governed by these terms and conditions and details of the Campaign (collectively referred to as the “Terms & Conditions”). Every participant agrees that these Terms & Conditions have been read and understood and by their participation in the Campaign, agrees to be bound by these Terms & Conditions.
3. The Campaign will commence on 20th November 2023 and end at 11.59 PM, 03rd December 2023 (“Campaign Period”). Any entries submitted outside of the Campaign Period will not be entertained.
4. The participants must fill in the application form during the Campaign Period, and to ensure that the information filled in is accurate. Once the submitted information is confirmed by the Organizer, the Organizer will determine the products within the Pet Health Dining Box (hereinafter referred to as the “Gift Box”) according to the pet(s)’ s particulars.
5. The Campaign is only applicable to Royal Canin Club’s members. If participants have not registered as a Royal Canin Club member and fill out this form, the participants will automatically be registered as a Royal Canin Club member and agree to the relevant terms and conditions.
6. Only one application form submission is allowed from each participant.

7. The total quota of the campaign is 200. First come first served.
8. The Gift Box will be delivered by mail by 21st December, 2023 to the Hong Kong local delivery address provided by the Participants. The Organizer is responsible for the delivery fee. The participants are required to provide their accurate contact information for the purpose of the Gift Box distribution after receiving the notification. For delivery arrangements and the use of the Gift Box, winners must pay attention to and abide by the regulations, terms and conditions.
9. All personal details submitted must be accurate and complete and subject to proof at the request by the Organizer. The Organizer reserves the right, at any time, to verify the validity of any entry and to disqualify any entry that does not comply with these Terms & Conditions or that interferes with the entry process.

10. Gift Box

- a. Winners will be selected based on the first 200 registration from the system record with accurate information filled in. Each winner will be rewarded one Pet Health Dining Gift Box.
- b. Each Gift Box includes an Electronic Measuring Spoon, and Royal Canin's retail pet food product (does not include veterinary products) according to the pet(s)'s particulars provided by The Participants.
- c. The entitlement of the Gift Box is personal to the successful participant and is non-transferable, and cannot be redeemed for cash.
- d. Any costs associated with redeeming the Gift Box are the entrant's responsibility.
- e. The two winners (including one cat owner and one dog owner) who complete the following additional steps by 29th December 2023 and with the most thoughtful submissions will be rewarded 1 year of free Royal Canin retail pet food product (does not include veterinary products):
 - Step 1: Take photos and/or videos of both the Gift Box and pet(s)
 - Step 2: Setting Instagram account as "Public"
 - Step 3: Posting Gift Box's photo and/or video on Instagram post,

adding #RoyalCaninHK, #真正的寵源自於懂 and tagging
@royalcaninhk

11. Any decision by the Organizer is final. No correspondence will be entertained.
12. The Organizer, their associated agencies and companies associated with this Contest will take no responsibility for loss or damage of the prize during transit.
13. The winners will be determined by a judging panel made up of judges selected from Royal Canin Hong Kong Brand and Pet Owner Team. The Contest is a contest of skill and chance plays no part in selecting the winners.
14. Subject to applicable laws and regulations, the Organizer may at its absolute discretion modify, annul or rescind these Terms and Conditions at any time without prior notice.
15. If for any reason, any aspect of the Campaign is not capable of running as planned, including by reason of infection by computer virus, network failure, bugs, tampering, unauthorized intervention, fraud, technical failures or any causes beyond the control of the Organizer which corrupts or affects the administration, security, fairness, integrity or proper conduct of the Campaign, the Organizer reserves the right at its sole discretion to cancel, terminate, modify or suspend the Campaign, or invalidate any affected entries.
16. The Organizer reserves the right to disqualify incomplete, illegible, disfigured or late entries automatically or when the authenticity of an entry is questionable.
17. Any Participant who submits an Entry or other material or information which the Organizer reasonably considers is inappropriate for any reason whatsoever, including but not limited to obscene, illicit or otherwise inappropriate written and/or photo and/or video content will be disqualified from the Campaign and will not be eligible to win any Gifts.
18. The Organizer reserves the right to select an alternative participant in the event the Organizer has reasonable grounds for believing that a selected participant has contravened any part of these Terms and Conditions.
19. Participants agree to be bound by the decisions of the Organizer.
20. The Organizer may require participants to validate any one or all of their entries in the Campaign or to provide more information to allow the Organizer

to verify the participants' entries, at any time during the Campaign prior to being eligible to redeem any Gift Box.

21. Participation of the campaign constitutes permission for the Organizer and its agencies, and Royal Canin Hong Kong, to use the relevant participants' name, entry and/or photograph for purposes of publicity, advertising and/or trade without further compensation, approval or notice.
22. Acceptance of any Gift Box shall constitute a release and discharge of the Organizer by each participant from any and all liability, claims, demands, causes of action, and/or damages which the participant may have, whether known or unknown at the present time, of any nature whatsoever, arising out of or relating to: (i) the Campaign, (ii) personal injury and/or property damage, theft or loss suffered by the participant (and/or their companions and/or pets) as a result of the use and/or enjoyment of the Gift Box, and/or (iii) any tax liabilities in relation to the Campaign, Gift Box and/or use or enjoyment of the same.
23. The Organizer reserves the right to change these Terms and Conditions at any time without prior notice and The Organizer accepts no liability for any such change, withdrawal and termination. The campaign may be withdrawn or terminated by the organizer at its discretion in which case the organizer will announce on the official website.
24. The Organizer is not responsible or liable for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction, unauthorized access to, or alteration of, user or member communications, or any problems or technical malfunction of any telephone network or lines, computer online systems, servers or providers, computer equipment, software, failure of email or players on account of technical problems or traffic congestion on the internet and/or websites.

ROYAL CANIN® Royal Canin Club

The ROYAL CANIN® Royal Canin Club ("the Club") offers registered pet owners access to the latest information and advice about pet health, nutrition and our latest promotions and events. By registering you are accepting the terms and conditions set out below.

1. The Club is a membership program accessible to cat and dog owners that meet the eligibility requirements set out in clause 2. To register to the Club you can join from <https://www.royalcaninhk.formsvcs.com/clubhk> or other promotional URLs hosted by Royal Canin. Membership will only be activated upon registration.
2. As per our standard terms and conditions Club membership is only open to:
 - 1. Persons aged 18 and over; and
 - 2. Residents of Hong Kong,on a one account per person basis.
3. Royal Canin reserves the right to refuse Club membership at its sole discretion.
4. Royal Canin reserves the right to amend or terminate the Club for any reason, at any time, and at its discretion.
5. All personal details provided by you must be correct and it is your responsibility to inform Royal Canin of any changes via email at info.hk@royalcanin.com. You agree that Royal Canin cannot be held liable for any losses due to missing or incorrect data or other such occurrence.
6. Membership of the Club is non-transferable and must only to be used by the registered Club member.
7. Club members wishing to close their Club membership may do so by deregistering their account by contacting Royal Canin via email at info.hk@royalcanin.com with the subject line: "De-register my ROYAL CANIN Club Account".
8. You may opt out of receiving any, or all, of communications from us by following the unsubscribe link provided in any email we send.
9. Abuse or misuse will not be tolerated and Royal Canin reserves the right to remove, recall, decline, withdraw or suspend any Club membership for any reason, at any time, and at its discretion.

10. If you need to contact us, or have any questions, please use the online contact form https://www.royalcanin.com/hk/en_hk/contact-us or email us at info.hk@royalcanin.com.

PRIVACY

11. ROYAL CANIN® (**Royal Canin, we, us or our**) collects your personal information via this registration form. You can find out how Mars Petcare and its affiliates <https://www.mars.com/made-by-mars> collects and processes your data, contact us with privacy questions, and exercise your personal data rights via the Mars Privacy Statement: <https://www.mars.com/privacy>.