

條款及細則

ROYAL CANIN® Royal Canin Club

ROYAL CANIN® Royal Canin Club (「本會」) 為已登記的寵物主人提供關於寵物健康、營養以及我們最新推廣和活動之最新資訊及建議。進行登記即表示您接受以下條款及細則。

- 1. 本會是一個給予符合條款 2 所列資格要求的貓犬主人參與之會員計劃。您可透過 https://www.royalcaninhk.formsvcs.com/clubhk 或其他由 Royal Canin 持有之推廣網址連結登記成為本會會員。會籍僅於完成登記後生效。
- 2. 根據我們的標準條款及細則,本會會籍僅開放予:
 - 1. 年滿 18 歲之人士;及
 - 2. 香港居民,

並以一人一個賬戶為原則。

- 3. Royal Canin 保留一切決定駁回本會會籍之權利。
- 4. Royal Canin 保留隨時以任何理由決定修改或結束本會之權利。
- 5. 您所提供的所有個人資料必須正確無誤,如有任何更改,您亦具有通知 Royal Canin 之責任(請發送電郵至 <u>info.hk@royalcanin.com</u>)。您同意 Royal Canin 無須 為因資料遺漏或錯誤或其他類似問題所造成的任何損失承擔責任。
- 6. 本會會籍不可轉讓,並僅供登記之會員使用。
- 7. 會員如欲終止其會籍,可透過發送電郵至 <u>info.hk@royalcanin.com</u> 向 Royal Canin 提出註銷其賬戶,電郵主題請列明「註銷我的 ROYAL CANIN 賬戶」。
- 8. 於我們發送之任何電郵內,您可點擊所提供的取消訂閱連結以選擇不接收我們 的任何或所有資訊。
- 9. 本會不容許一切濫用或誤用行為,Royal Canin 保留隨時以任何理由決定取消、 駁回、拒絕、撤銷或暫停任何本會會籍之權利。

10. 如欲與我們聯絡,或有任何疑問,請前往
https://www.royalcanin.com/hk/en hk/contact-us 填妥網上聯絡表格,或發送電郵至 info.hk@royalcanin.com。

私隱政策

11. ROYAL CANIN® (Royal Canin、我們或我們的)透過此登記表格收集您的個人資料。您可透過 Mars 私隱聲明(https://www.mars.com/privacy)得知 Mars Petcare 及其附屬公司(https://www.mars.com/made-by-mars)如何收集及處理您的資料、聯絡我們提出私隱相關問題以及行使您的個人資料權利。



TERMS AND CONDITIONS

ROYAL CANIN® Royal Canin Club

The ROYAL CANIN® Royal Canin Club ("the Club") offers registered pet owners access to the latest information and advice about pet health, nutrition and our latest promotions and events. By registering you are accepting the terms and conditions set out below.

- 1. The Club is a membership program accessible to cat and dog owners that meet the eligibility requirements set out in clause 2. To register to the Club you can join from https://www.royalcaninhk.formsvcs.com/clubhk or other promotional URLs hosted by Royal Canin. Membership will only be activated upon registration.
- 2. As per our standard terms and conditions Club membership is only open to:
 - 1. Persons aged 18 and over; and
 - 2. Residents of Hong Kong,

on a one account per person basis.

- 3. Royal Canin reserves the right to refuse Club membership at its sole discretion.
- 4. Royal Canin reserves the right to amend or terminate the Club for any reason, at any time, and at its discretion.
- 5. All personal details provided by you must be correct and it is your responsibility to inform Royal Canin of any changes via email at info.hk@royalcanin.com. You agree that Royal Canin cannot be held liable for any losses due to missing or incorrect data or other such occurrence.
- 6. Membership of the Club is non-transferable and must only to be used by the registered Club member.
- 7. Club members wishing to close their Club membership may do so by deregistering their account by contacting Royal Canin via email at info.hk@royalcanin.com with the subject line: "De-register my ROYAL CANIN Club Account".

- 8. You may opt out of receiving any, or all, of communications from us by following the unsubscribe link provided in any email we send.
- 9. Abuse or misuse will not be tolerated and Royal Canin reserves the right to remove, recall, decline, withdraw or suspend any Club membership for any reason, at any time, and at its discretion.
- 10. If you need to contact us, or have any questions, please use the online contact form https://www.royalcanin.com/hk/en hk/contact-us or email us at info.hk@royalcanin.com.

PRIVACY

11. ROYAL CANIN® (**Royal Canin**, **we**, **us** or **our**) collects your personal information via this registration form. You can find out how Mars Petcare and its affiliates https://www.mars.com/made-by-mars collects and processes your data, contact us with privacy questions, and exercise your personal data rights via the Mars Privacy Statement: https://www.mars.com/privacy.